

SC21 Manufacturing Excellence Assessment

Overview

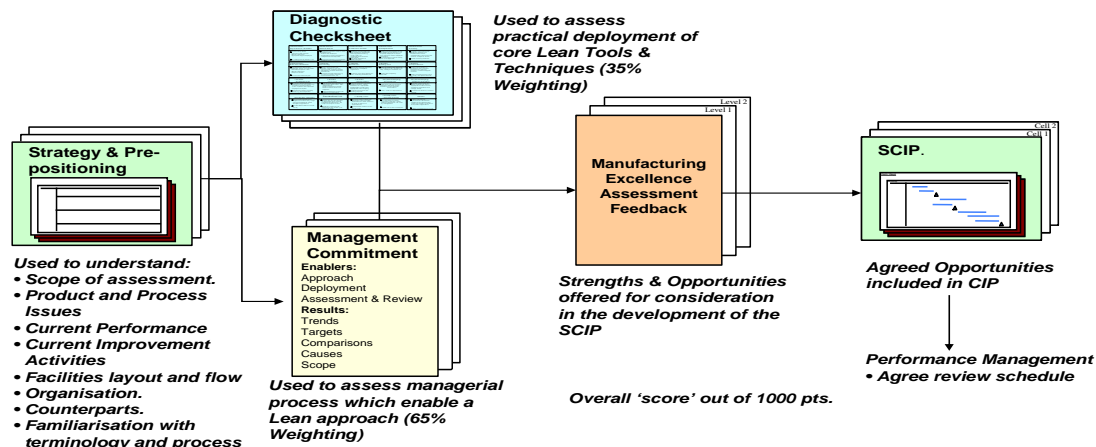
A comprehensive, four day, assessment of a company's approach to and deployment of a business improvement system. After an initial scoping and planning meeting assessments will be completed to the SC21 standard 'Manufacturing Excellence' system. A 'diagnostic' assessment will review the effectiveness of business improvement on the manufacturing shop floor. Then a 'Management Commitment' assessment will review the approach and deployment of the company's strategic management of business improvement. Finally, a feedback presentation will review the strengths and opportunities discovered during the assessments before a detailed report is presented to the host company. This should then form a significant input to their Continuous Sustainable Improvement Plan (CSIP).

Who should participate?

The 'Manufacturing Excellence' assessment forms an integral part of a company's adoption of SC21. This programme is targeted at manufacturing companies intending to adopt the Development & Performance content of SC21 with a view to achieving recognition to the Bronze, Silver or Gold supplier standard. Typically the assessment programme is hosted by the company's board of directors, but with the demand on their time minimised.

Approach

The programme starts with a launch day, attended both by the company's management team and representatives from their customers, which will first discuss the structure and content of the Manufacturing Excellence assessments. A site tour will review the scope of manufacturing activities on site before the areas to be assessed are selected. The programme schedule will be finalised and the required involvement of company personnel agreed.



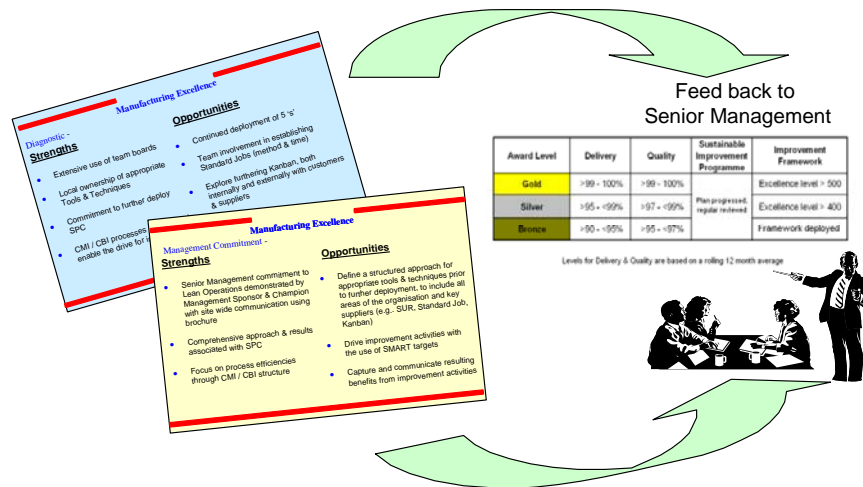
The next stage of the programme is usually delivered in a single three day block. On the first day the shop floor diagnostic assessments will be completed. Typically we would assess two different manufacturing areas to gain a wider view of the level, extent and effectiveness of the use of business improvement techniques within manufacturing operations.

Working in Partnership

Established *by* Industry *for* Industry

On the morning of the second day the Management Commitment assessment will be completed. This is more accurately a review of the management processes which the company have deployed to enable business improvement to be encouraged and successful throughout the business. In the afternoon the assessors will retire to discuss and agree the assessment findings before producing the feedback presentation.

The final day centres on the feedback presentation reviewing the findings of the assessments and the strengths and opportunities observed. The customer representative should also review the current Quality and Delivery performance. The next steps are then discussed including the submission of the detailed assessment report, the production of the first draft of the CSIP and the scheduling of review meetings between the supplier and their customer.



The company's current positioning against the SC21 recognition system will also be discussed. This will bring together the customers performance data for the company, the assessment scores observed and the deployment of the CSIP. Adoption of the Business Excellence assessment system can also be discussed.

Benefits

Companies completing this course will gain significant progress towards deployment of SC21 and achievement of an SC21 recognition award. The assessments will also provide invaluable information of the effectiveness of their current business improvement strategy and activities and enable a CSIP to be developed that will accelerate the return on investment a company can achieve from their improvement efforts.

Course Booking

Further information on this programme and on the range of services offered by the Industry Forum in support of the SBAC's SC21 programme is available to view on our web site at www.industryforum aerospace.co.uk. Alternatively contact the Industry Forum's aerospace manager at the contact details below.

The Next Step?

For further information contact:
Karl Smith - Senior Advisor, SMMT Industry Forum
Tel: 0121 717 6600 or 07887 562833

Working in Partnership