

# SC21 Supply Chain Development & Performance Training

## Overview

A one day training event designed to introduce the scope and content of the 'Supply Chain Development & Performance' element of the 'Supply Chains for the 21<sup>st</sup> Century' (SC21) initiative. The day will show how this element of SC21 fits into the context of the initiative and then review in detail the design and use of the main process content in this area. This will include a review of the various assessment models used, the Continuous Sustainable Improvement Plan (CSIP) system and finally the supplier recognition system and its scoring mechanism. Industry Forum is an SBAC 'Strategy Partner' for SC21 and an accredited 'Training Partner' for Development & Performance programmes.



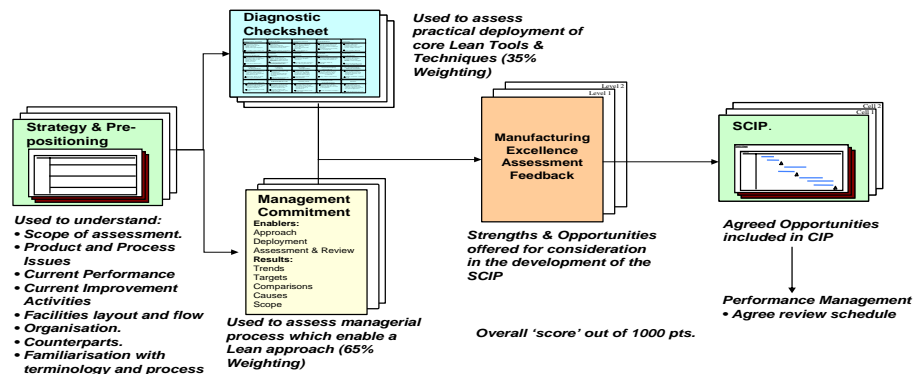
## Who should attend?

Senior Executives considering the deployment of the SC21 Development & Performance processes in their business. Supply Chain Management personnel interested in understanding what to expect from an SC21 aligned supplier. Finally, potential internal or external assessors for the Manufacturing Excellence process can use this as stage one of the three stage assessor qualification process.

## Approach

The day starts with an overview of the SC21 initiative and then moves on to discuss the structure and content of the Development & Performance action stream. 'Why urgent action is necessary' then features an overview of some historical Aerospace & Defence sector data.

As one of the main process elements of the SC21 Development & Performance system the Manufacturing Excellence process is then discussed.

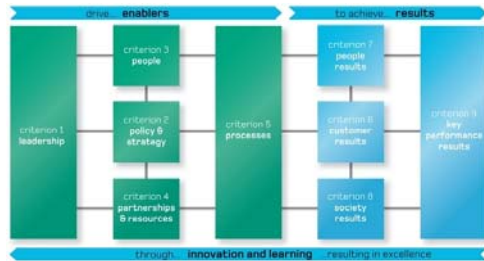


We explain in detail the content of both the shop floor 'Diagnostic' and the more significant 'Management Commitment' assessments before showing how these feed into the CSIP.

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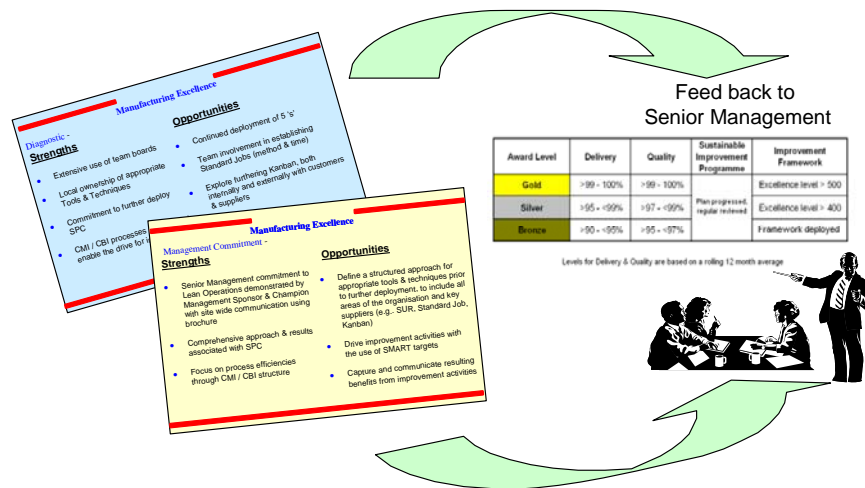
The second major element of the Development and Performance assessments is the EFQM



Model (European Foundation for Quality Management). Both the full 'Business Excellence' model' and the SME focussed 'Determining Excellence' assessment systems are discussed. Again we review how these are used to feed into the CSIP and hence influence business strategy.

Finally, the recognition process is discussed showing how each of the assessments and performance measurement values come together

in a consistent 'continuous sustainable improvement planning' system and a customer/sector recognition award at bronze, silver or gold.



## Benefits

Attendees will be given a good understanding of the structure and content of all process elements of the SC21 Development & Performance activity stream. This will enable them to either prepare their own company for an upcoming assessment or achieve the first step to becoming approved as a manufacturing excellence assessor.

## Course Booking

Attendance on this course is generally achieved through booking a place on one of our open SC21 Development & Performance training days. These are held regularly and a schedule is available to view on our web site at [www.industryforum aerospace.co.uk](http://www.industryforum aerospace.co.uk). Where it would better suit the needs of a company the Industry Forum can also deliver this course on site at the client company.

## The Next Step?

For further information contact:  
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