

Masterclass in Business Improvement

Duration: 15 days

Who should attend?

Achieve sustainable continuous improvement through the correct application of lean principles. Short-term improvement activities may deliver results. However, without the right training and structure, any improvements in performance soon diminish to original levels or possibly lower. The key issue to long-term competitiveness is sustainable continuous improvement.

Objectives

Masterclass is a fifteen-day programme that takes place over a four-month period. It focuses on achieving substantial, sustainable improvements by the structured application of lean tools and techniques.

Approach

Each Masterclass is individually tailored to the requirements of the company. Activities have delivered sustainable result in many different business processes including design, sales and logistics, as well as shop floor processes.

- Pre-diagnostic: One-day strategic review with senior management, to establish the

focus for the activity, identify the team and capture company expectations.

- Diagnostic: The team is taught how to capture and analyse data so that improvement activities can be justified and effort focused where it is most needed.
- Workshop: Hands-on application of lean techniques to deliver real improvement.
- Follow-ups: One-day sessions to review progress, help resolve problems and build up the teams' understanding.

Benefits

- A learning-by-doing approach that delivers significant business improvements whilst teaching staff to be lean practitioners, not just lean theorists.
- A structured approach to implementing lean techniques that gives sustainable results.
- A change in attitude and culture with respect to continuous improvement.

The Next Step?

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